Alan Price

From: Alan Price

Sent: Thursday, March 12, 2020 11:44 PM

To: Faculty_Official; Staff_Official

Subject: Pulse Secure VPN Quick Start Guide for Campus (COVID-19 Communication 03)

Attachments: QSG - Pulse Secure.pdf

Good evening. Again.

Without intending to overwhelm you even further, please find attached the Quick Start Guide for our Pulse Secure VPN product. As covered in the Guide, Pulse Secure is your secure connection to campus for access to campus-hosted systems and data. But, as you may discover, many of the services you use do not require a VPN connection to function.

In preparation for the possibility of online courses and the high likelihood of remote work/work from home for isolated or quarantined employees please review the attached guide at your convenience and try using the VPN *before* you need to actually use it. Or, if you learn that you don't need the VPN for anything then congratulations! This is a rare COVID-19 email you can ignore.

If you need assistance testing your connection or troubleshooting a problem please stop by Covell or contact us.