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From: Alan Price
Sent: Sunday, March 22, 2020 4:13 PM
To: Staff_Official; Faculty_Official
Subject: ShoreTel for Work From Home Quick Start Guide (IT Communication 07)
Attachments: QSG - ShoreTel for WFH.pdf

Hello all.

With a significant number of employees working from home (“WFH,” your buzzword for the week) we produced a Quick Start Guide to get your phone line squared away. Information is included for those who’ve already left and those still here or stopping by. This guide is filed, along with our others, at <https://yotenet.collegeofidaho.edu/cv19/>. This link is listed on the College’s main COVID-19 information page as well.

Need help? Contact us at helpdesk@collegeofidaho.edu since many IT staffers are also WFH.

Coming soon: a OneDrive QSG to help you move away from network drives and VPN (when appropriate and safe).