



# THE COLLEGE *of* IDAHO



Information Technology

## Get IT. Got IT.

Alan Price '10

Associate Director of IT



*Hipster Yote got IT before getting IT was cool.*



Plan for your time here:

## Technology Success

To succeed academically and professionally at The College of Idaho, we expect you to own and maintain a personal laptop computer.

Plan for your time here:

# Technology Success

Learn more at [goyot.es/tech2021](https://goyot.es/tech2021)



# About your password

- ▶ New students are required to change their passwords at noon on Monday, August 30
  - ▶ If you just changed your password this won't apply to you
  - ▶ You can change your password after this session at [password.collegeofidaho.edu](https://password.collegeofidaho.edu)
  - ▶ More information will arrive via email if you can't change it today
- ▶ We don't recommend saving passwords in your browser
  - ▶ It's a security risk, especially if you share your computer
  - ▶ Too many users *don't know* their passwords and have to contact us for help
  - ▶ Your YoteNet ID is used for most C of I websites, making it easy to remember

# Things to know about email

- ▶ OFFICIAL method of communication (check it daily)
- ▶ Add it to your phone with the Microsoft Outlook app
- ▶ Ends when you graduate, so plan accordingly
- ▶ *Faculty and staff:* `aperson@collegeofidaho.edu`
- ▶ *Students:* `first.last@yotes.collegeofidaho.edu`

# Get more from Office 365

- ▶ Office apps are FREE on up to five devices
- ▶ OneDrive includes 1TB of cloud storage you can sync to computers and phones
- ▶ Learn more at [yotenet.collegeofidaho.edu/office365](http://yotenet.collegeofidaho.edu/office365)

# Keep WiFi happy



- ▶ If you have a white Aerohive box in your room: don't touch it!
- ▶ Some devices might not work if they don't support fast connections
  - ▶ Nintendo Wii, Xbox 360, certain smart devices
- ▶ Treat our network as “public” and don't allow your computer to discover other devices or be discovered
- ▶ Think twice before setting up your wireless printer, Chromecast, or other sharable device
- ▶ Join the YoteNet WiFi network instead of cofi-guest (and then remove the guest network from your device)
- ▶ WiFi not working? Visit [goyot.es/renewkey](http://goyot.es/renewkey) for troubleshooting steps, then contact us if it still doesn't work

# Secure your account and computer

- ▶ We won't ask for your password in an email. Ever. Period. No exceptions.
  - ▶ It's called phishing, and you don't want to be on the hook
- ▶ Never share your password, including with your parent(s) or guardian(s)
  - ▶ If we find out someone else knows your password we will lock your account
  - ▶ If someone has an issue with our security policies please have them contact us
- ▶ Install and use antivirus protection
  - ▶ Windows 10 includes antivirus
  - ▶ Macs get viruses, too
- ▶ Keep your computer secure by updating it when you're asked
- ▶ Enjoy watching TV and movies online from sketchy "free" websites? STOP.
  - ▶ Same for pirated software. It can be loaded with viruses and is illegal to use.

# Printing those papers

- ▶ Pay-to-print with PaperCut and YotePrint
  - ▶ 500-400 free pages per semester (duplex, B&W)
  - ▶ Full details and directions at [yotenet.collegeofidaho.edu](http://yotenet.collegeofidaho.edu)
- ▶ Scan your ID card to release print jobs on-demand
- ▶ Print from your device
  - ▶ Email a document to [yoteprint@collegeofidaho.edu](mailto:yoteprint@collegeofidaho.edu)  
or [yoteprint-color@collegeofidaho.edu](mailto:yoteprint-color@collegeofidaho.edu)
  - ▶ Pick up with your ID card at the printer of your choice

# Campus computer tips

- ▶ *Never* save documents to our computers - use OneDrive or a USB drive instead
- ▶ Sign out of lab computers when you're done
- ▶ Shutdown laptops when you're done
- ▶ Cruzen-Murray Library and Covell have 24x7 computer labs
- ▶ Skip the frustration by using your own computer

# Get in touch

- ▶ Full support: Covell Hall 8:00 AM to 5:00 PM weekdays (as time permits)
- ▶ Email support: [helpdesk@collegeofidaho.edu](mailto:helpdesk@collegeofidaho.edu)
- ▶ Limited phone support (teaching emergencies): 208-459-5777
  
- ▶ Is something down? Check our social media for announcements.
  - ▶ [facebook.com/YotesIT](https://www.facebook.com/YotesIT)
  - ▶ [twitter.com/YotesIT](https://twitter.com/YotesIT)